

Viderity Training Services

Comprehensive Learning Solutions Designed to Meet Your Needs

Viderity offers a full assortment of training solutions that are designed to educate and empower your service and software users.

Our Training Philosophy

Our goal is to facilitate swift understanding, acceptance and adoption from end-users. We also view training as a critical part of the change management program of any implementation.

“We found our training sessions extremely useful. We managed to cover a great deal of material over the course of two days; resolving outstanding technical issues and understanding the software in much greater depth. The training comprised of technical overviews, in depth discussions, beautifully laid out documentation, and hands on use of the software. The staff were well versed with the software and we were able to answer our questions in detail. Many thanks.”

—Casey McCarthy
Uncommon Goods

We offer a range of services to match specific environments and missions:

- **Curriculum development, lesson plans, programs of instruction, and training documentation** such as “Participant Guides” that provide a step-by-step approach for how to use the service or software, as well as related policies, procedures, and contact information.
- **Subject matter experts** who conduct classroom and online training in a designated training location with personal computers available or using online training and conferencing software that allows your participants to follow along from a location of their choice. The training may include subject matter expert presentations, practice exercises, and networking opportunities.
- **Animated and hand-sketched educational videos** that maximize learning. Viderity has partnered with Common Craft and LaunchSquad to create Section 508-compliant videos that explain complex subjects and tasks in simple terms.

The Benefits

With our training services, organizations can:

- Reduce dependence on administrators to provide training and ongoing support.
- Meet the unique training needs of a distributed workforce.
- Increase effective use of your services and adoption of your solution by effectively training end users.
- Create customized training material to meet specific needs.
- Increase end user satisfaction with an effective training strategy.

VIDERITY
STRATEGIC, CREATIVE, TECHNICAL

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